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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic because AT&T was my only choice for over 20 years. Service was very bad, sporadic at best and worst of all customer service was terrible. I would schedule technicians to come to my home, take time off of work and they would not show up.

AT&T stopped being the top rated phone service because they started to take too many shortcuts, outsourced their tech's to somewhere in India where they could never ever resolve my internet issues.

One year it had rained and rained and was told that cable lines had flooded underground and I had no internet or phone service for over 6 wks. Two tech's never showed up and the third showed up for a minute, didn't even knock on the door....checked the phone box outside & the phone lines and left. I still had no service but they insisted that a tech had come. Yes, he came but he never came into my home to check wiring or do any testing inside my home. Had to wait another 2 wks for another tech because they were short staffed and over booked.

I can't afford to pay more, both my husband and I are disabled and on a limited budget. Thanks for Sonic not only do I have reliable internet but I have a landline which is something I could never ever afford with AT&T. It had been a lifesaver, especially in very bad weather.

Lots of dead zones in San Pedro, CA yet Sonic works perfectly where At&t has failed. Pleasehelp me keep Sonic at the reasonable price.

Enzinna Arguijo